

INFORMATION CLAUSE

In accordance with **Articles 13 and 14 of Regulation (EU) 2016/679** of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), I hereby inform you that:

- 1) The controller of your personal data is BIOT Sp. z o. o. with its registered office in Zielona Góra (66-002) at ul. Nowy Kisielin - Nowa 7, registered in the District Court in Zielona Góra, 8th Commercial Division of the National Court Register under the KRS number: 0000695926, Tax Identification Number (NIP): 9731045329.
- 2) You can contact the Data Controller by phone: +48 538 898 302 or by email: gdpr@biotcloud.com.
- 3) Your personal data will be processed for the purpose of:
 - a. technical support during the installation of Urban ecosystem devices;
 - b. technical support during servicing of Urban ecosystem devices.
- 4) The basis for processing your personal data is:
 - a. Article 6(1)(f) of the GDPR – processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, i.e. to provide technical support during the installation and servicing of Urban ecosystem devices; the controller's legitimate interest is to provide technical support to installers in order to ensure the proper operation and availability of the Urban system;
 - b. Article 6(1)(f) of the GDPR – processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, i.e. to establish, pursue or defend against legal claims, as well as to ensure network and information security in the controller's activities; the controller's legitimate interest is the protection of its property interests;
 - c. Article 6(1)(f) of the GDPR – processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, i.e. for archival and evidentiary purposes to secure information that may be used to demonstrate facts of legal significance; the controller's legitimate interest is the ability to demonstrate certain facts related, for example, to logging into the Urban system or your contacting the controller;
 - d. Article 6(1)(c) of the GDPR – processing is necessary to fulfil the obligations incumbent on the controller under the provisions of the GDPR (fulfilment of a legal obligation; including the creation of registers and records) and Article 6(1)(f) of the GDPR – processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party; a legitimate interest is, for example, to have confirmation that this information obligation has been fulfilled towards you.
- 5) Your personal data will be processed in the following scope: name, surname, company name, telephone number, e-mail address (ordinary personal data).
- 6) Your personal data may be made available to other Recipients or categories of Recipients who participate in the process of technical support during the installation and servicing of Urban ecosystem devices and to entities authorized to access data under the law.
- 7) We inform you that we may transfer your data outside the European Economic Area or to international organizations, for example, due to our cooperation with various entities. We assure you that your data will be transferred to countries for which the European Commission has issued a decision confirming that they meet an adequate level of personal data protection, or in compliance with all legal

requirements, including an appropriate agreement containing data protection clauses adopted by the European Commission, ensuring appropriate security of the transferred personal data. You have the right to a copy of these safeguards at any time.

Due to the Personal Data Controller's use of external Microsoft tools, your personal data may be transferred to countries such as the USA. The legal basis for the transfer of personal data to the USA is the European Commission's decision of July 10, 2023.

- 8) Your personal data will be processed for the duration of technical support and for the period necessary to secure, pursue or defend against claims (3 years).
- 9) You have the right to:
 - a. request access to your personal data, its rectification, deletion or restriction of its processing;
 - b. object to the processing of your personal data (in cases where the processing is based on our legitimate interest);
 - c. transfer your personal data;
 - d. withdrawal of consent (if the processing is based on consent);
 - e. lodging a complaint with the Supervisory Authority.
- 10) Your data was obtained:
 - a) from you voluntarily or
 - b) from an External Entity participating in the technical support process during the installation and servicing of Urban ecosystem devices.
- 11) Your personal data are necessary to carry out the technical support process during the installation and servicing of Urban ecosystem devices, and in the event of failure to provide the data, it will not be possible to achieve the purpose indicated in point 3) above.
- 12) Your personal data is not subject to automated decision-making, including profiling.